

### Dart Charge Auto Pay As You Go Terms

By selecting to pay by the auto pay as you go service, you agree to these terms and conditions.

You confirm that all information you give to us is true and correct to the best of your knowledge.

By providing your debit or credit card details to us you are providing your continuing authority for charges to be deducted from your credit or debit card as they are incurred.

If you choose auto pay as you go, we will automatically deduct the charges from your credit or debit card using your card details for each crossing you make using the vehicle you have registered to that card.

When providing a vehicle registration mark to us, you confirm that you are the owner of the relevant vehicle and/or have the permission of the vehicle owner to register their vehicle with us and receive information about the vehicle and its crossings.

You must notify us promptly of any changes to the information you provided to us, including your vehicle registration, card details and phone number, either by updating your details online at [www.gov.uk/dart-charge](https://www.gov.uk/dart-charge) or by notifying us by phone on 0300 300 0120.

**If you do not have enough money in your bank account to pay the charges, or if the payment fails for any reason (for example because you have changed your credit or debit card without notifying us) or you do not pay the charges by another method, you may be issued with Penalty Charge Notices. Continued non-payment could result in an increased Penalty Charge of up to £105 and the charge being registered as a debt against your name in the County Court.**

You may cancel this auto pay as you go service at any time giving us 30 days' notice online or by phone on 0300 300 0120.

We may terminate this Agreement by notice in writing to you in any of the following circumstances:

- If your proposed payment is not accepted or it becomes apparent to us, that you do not intend to continue making payments by your selected payment method;
- Where your debit or credit card payment fails on more than three occasions. If we terminate under this section we reserve the right (acting reasonably) to refuse to allow you to re-register for auto pay as you go or open a Dart Charge pre pay account or use a Dart Charge tag or the Local Residents' Discount Scheme (as defined in our [General Terms and Conditions](#) which you can find at [www.gov.uk/dart-charge](https://www.gov.uk/dart-charge)).

- If you have, in our reasonable opinion, made fraudulent or illegal use of the auto pay as you go service in a manner not authorised or permitted under these terms and conditions. In the case of any fraudulent or illegal use we reserve the right (acting reasonably) to refuse to allow you to re-register for auto Pay As You Go or open a Dart Charge pre pay account or use a Dart Charge tag or the Local Residents' Discount Scheme (as defined in our [General Terms and Conditions](#) which you can access at [www.gov.uk/dart-charge](https://www.gov.uk/dart-charge)).

Your personal data will be processed, stored and retained in accordance with the GDPR and our privacy policy. This will include the legal grounds for using your data, and the new rights that you will have under the law. More details can be found online: [www.dartford-crossing-charge.service.gov.uk](https://www.dartford-crossing-charge.service.gov.uk)

References to “we”, “us” and “our” are to the Secretary of State for Transport of Great Minster House, 33 Horseferry Road, London, SW1P 4DR. The auto pay as you go service is operated on our behalf by emovis Operations Leeds Limited as our agent (company number 8703645, registered in England and Wales, with registered office at St John's Offices, Albion Street, Leeds, LS2 8LQ (VAT number GB174301040).

These terms shall be governed by and interpreted in accordance with English law and the English courts shall have jurisdiction to resolve disputes between you and us.